



NEW

COMMUNITY SERVICES V7.0

NEW Learner Guides and Assessment Support Packs are available for the following qualifications from the **CHC Community Services Training Package v7.0:**

- CHC33021 Certificate III in Individual Support
- CHC33021 Certificate III in Individual Support (Ageing)
- CHC33021 Certificate III in Individual Support (Disability)
- CHC42021 Certificate IV in Community Services
- CHC43021 Certificate IV in Ageing Support
- CHC43121 Certificate IV in Disability Support
- CHC52021 Diploma in Community Services



LEARNER GUIDES

- **Available in:** Print, eBook or a Licensing Subscription model



NEW Videos:

QR codes link to relevant videos with tasks for the learner



NEW Links: Provides additional online content relevant to the topic



NEW Callouts: Key learning points are highlighted to help learners revise for their assessments



NEW Margin Definitions:

Key terms are defined where they first appear to help consolidate understanding



NEW Glossary:

Assists the learner to revise key concepts and definitions

- **Learning Content:** Covers the elements, performance criteria, performance evidence and knowledge evidence of the unit of competency
- **Examples and case studies:** Consolidate learning by providing workplace scenarios that demonstrate key concepts in a real-world setting
- **Practice Tasks:** Enable learners to check their progress after completing each section
- **Topic Summaries:** Key learning points are summarised at the end of each topic
- **Learning Checkpoints:** Features a variety of questions that test learners' comprehension.





ASSESSMENT SUPPORT PACK

The Assessment Support Pack provides the Assessor with tools required for assessing the Practice (formative) and Final (summative) Assessments.

- **Practice Assessment Workbook:** A customisable workbook for the learner, including all Practice Tasks, Case Studies and Learning Checkpoints from the Learner Guide.
- **Final Assessment Workbook:** A customisable workbook for the learner, including the Final Assessment tasks, broken down as either:



- **NEW Workplace Scenarios:** Real-life workplace scenarios provide simulated environments that can be used to:
 - set the context for the Final Assessment Project task or Observation task
 - demonstrate a simulation prior to undertaking a task in the workplace
 - arrange a role play to prepare learners for assessment.
- **NEW Talk with Others:** Encourage classroom or online group discussion
- **NEW PowerPoint Slides:** Contains live links to external websites for additional information, videos and additional discussion questions
- **NEW Delivery Plans:** Provides estimated time to deliver each topic, suggested training strategies and additional discussion topics at the end of each topic
- **NEW Recognition of Prior Learning (RPL) Guide and Templates:** Samples and editable templates guide the trainer/assessor to support an RPL candidate complete an RPL application; it also guides the learner on how to complete an RPL application
- **NEW Glossary:** Defines key terms from the Learner Guide
- **Practice Assessment Marking Guide:** Includes suggested solutions and responses for the Practice Assessments
- **Final Assessment Marking Guide:** Includes suggested solutions to all the Final Assessment tasks for the Final Assessment
- **Third-Party Report:** Supports the workplace supervisor observe the learner perform a task in a workplace setting
- **Mapping guide:** Maps the learning content and assessments to each unit of competency
- **Supporting documents:** Templates and additional documents learners may require to complete the Final Assessment tasks.



PRICING AND PURCHASING OPTIONS

Qualifications

CHC33021 Certificate III in Individual Support
Requirements: 15 units – 9 core and 6 electives

CHC33021 Certificate III in Individual Support (Ageing)
Requirements: 15 units – 9 core and 6 electives

CHC33021 Certificate III in Individual Support (Disability)
Requirements: 15 units – 9 core and 6 electives

CHC42021 Certificate IV in Community Services
Requirements: 15 units – 7 core and 8 electives

CHC43021 Certificate IV in Ageing Support
Requirements: 10 units – 6 core and 4 electives

CHC43121 Certificate IV in Disability Support
Requirements: 10 units – 7 core and 3 electives

CHC52021 Diploma in Community Services
Requirements: 20 units – 12 core and 8 electives

Pricing

Print	Price
Learner Guides.	\$18.00 ea
eBook	Price
Interactive Learner eBooks. To purchase eBooks, visit myconnectshop.campion.com.au	\$16.50 ea
Assessment Support Packs	Price
Available for each title. Supplied as downloadable Word files.	\$550.00 ea
PowerPoint Slides	Price
Available for each title. Supplied as downloadable PowerPoint files.	\$195.00 ea

ISBN	CODE	TP RELEASE*	TITLE	CHC33021 IS	CHC42021 CS	CHC43021 AS	CHC43121 DS	CHC52021 CS
978 1 76075 680 2	BSBLDR411	R1	Demonstrate leadership in the workplace		E	E		
978 1 76075 684 0	BSBLDR413	R1	Lead effective workplace relationships		E	E		
978 1 76075 764 9	BSBPEF401	R1	Manage personal health and wellbeing					E
978 1 92246 684 6	CHCADV001	R1	Facilitate the interests and rights of clients		C	E	E	
978 1 92246 688 4	CHCADV002	R1	Provide advocacy and representation services		E		E	E
978 1 76123 140 7	CHCAGE007	R1	Recognise and report risk of falls	E		E		
978 1 92246 692 1	CHCAGE008	R1	Implement falls prevention strategies			E		
978 1 92246 696 9	CHCAGE009	R1	Provide services for older people			C	E	
978 1 76123 000 4	CHCAGE010	R1	Implement interventions with older people to reduce risk			C		
978 1 92246 680 8	CHCAGE011	R1	Provide support to people living with dementia	E (A)			E	
978 1 76123 004 2	CHCAGE013	R1	Work effectively in aged care	E (A)				
978 1 76123 136 0	CHCAOD001	R1	Work in an alcohol and other drugs context	E	E	E	E	
978 1 76123 008 0	CHCCCS004	R1	Assess co-existing needs		E		E	C
978 1 76123 012 7	CHCCCS006	R1	Facilitate individual service planning and delivery		E	C	E	
978 1 76123 016 5	CHCCCS007	R1	Develop and implement service programs			E	E	C
978 1 76123 144 5	CHCCCS008	R1	Develop strategies to address unmet needs		E		E	
978 1 76123 148 3	CHCCCS010	R1	Maintain a high standard of service		E	E	E	
978 1 76123 152 0	CHCCCS017	R1	Provide loss and grief support	E	E	E	E	
978 1 76123 020 2	CHCCCS019	R1	Recognise and respond to crisis situations		E	E	E	C
978 1 76123 024 0	CHCCCS031	R1	Provide individualised support	C	E			
978 1 76123 226 8	CHCCCS033	R1	Identify and report abuse	E	E	C	E	E
978 1 76123 028 8	CHCCCS036	R1	Support relationships with carer and family	E		E	E	
978 1 76123 032 5	CHCCCS038	R1	Facilitate the empowerment of people receiving support	C	E			E
978 1 76123 036 3	CHCCCS040	R1	Support independence and well being	C				
978 1 76123 040 0	CHCCCS041	R1	Recognise healthy body systems	C		E	E	

ISBN	CODE	TP RELEASE*	TITLE	CHC33021 IS	CHC42021 CS	CHC43021 AS	CHC43121 DS	CHC52021 CS
978 1 76123 056 1	CHCCCS044	R1	Follow established person-centred behaviour supports	E		E	C	
978 1 76123 044 8	CHCCOM002	R1	Use communication to build relationships		C	E	E	
978 1 76123 048 6	CHCCOM005	R1	Communicate and work in health or community services	C				
978 1 76123 156 8	CHCCSL001	R1	Establish and confirm the counselling relationship					E
978 1 76123 160 5	CHCCSL003	R1	Facilitate the counselling relationship process					E
978 1 76123 164 3	CHCCSM012	R1	Coordinate complex case requirements					E
978 1 76123 168 1	CHCCSM013	R1	Facilitate and review case management		E			C
978 1 76123 172 8	CHCCSM016	R1	Undertake advanced assessments					E
978 1 76123 176 6	CHCDEV004	R1	Confirm developmental status		E			
978 1 76123 180 3	CHCDEV005	R1	Analyse impacts of sociological factors on people in community work and services					C
978 1 76123 222 0	CHCDFV001	R1	Recognise and respond appropriately to domestic and family violence		C			C
978 1 76123 052 3	CHCDIS011	R1	Contribute to ongoing skills development using a strengths-based approach	E (B)	E		C	
978 1 76123 060 8	CHCDIS012	R1	Support community participation and social inclusion	E (B)		C		
978 1 76123 184 1	CHCDIS014	R1	Develop and use strategies for communication using augmentative and alternative communication systems		E	E	E	
978 1 76123 064 6	CHCDIS015	R1	Develop and provide person-centred service responses				E	E
978 1 76123 188 9	CHCDIS016	R1	Develop and promote positive person-centred behaviour supports				E	E
978 1 76123 068 4	CHCDIS017	R1	Facilitate community participation and social inclusion		E	E	C	E
978 1 76123 072 1	CHCDIS018	R1	Facilitate ongoing skills development using a person-centred approach			E	C	
978 1 76123 076 9	CHCDIS019	R1	Provide person-centred services to people with disability with complex needs		E	E	C	E
978 1 76123 080 6	CHCDIS020	R1	Work effectively in disability support	E (B)			E	
978 1 76123 084 4	CHCDIV001	R1	Work with diverse people	C	C			C
978 1 76123 192 6	CHCDIV002	R1	Promote Aboriginal and/or Torres Strait Islander cultural safety	E	E	E	E	C
978 1 76123 088 2	CHCDIV003	R1	Manage and promote diversity			E	E	E
978 1 76123 196 4	CHCINM001	R1	Meet statutory and organisation information requirements			E	E	
978 1 76123 092 9	CHCLEG001	R1	Work legally and ethically	C	C			
978 1 76123 096 7	CHCLEG003	R1	Manage legal and ethical compliance			E	C	C
978 1 76123 200 8	CHCMGT001	R1	Develop, implement and review quality framework				E	E
978 1 76123 204 6	CHCMGT005	R1	Facilitate workplace debriefing and support processes					C
978 1 76123 100 1	CHCMHS001	R1	Work with people with mental health issues	E	E	E	C	E
978 1 76123 104 9	CHCPAL003	R1	Deliver care services using a palliative approach	E (A)	E	C	E	
978 1 76123 108 7	CHCPRP001	R1	Develop and maintain networks and collaborative partnerships		C	E		E
978 1 76123 208 4	CHCPRP003	R1	Reflect on and improve own professional practice		E	E		C
978 1 76123 112 4	CHCPRT001	R1	Identify and respond to children and young people at risk		E			
978 1 76123 212 1	HLTFSE001	R1	Follow basic food safety practices			E	E	
978 1 76123 116 2	HLTHPS006	R1	Assist clients with medication	E		E	E	
978 1 76123 218 3	HLTINF006	R1	Apply basic principles and practices of infection prevention and control	C				
978 1 76123 124 7	HLTWHS002	R1	Follow safe work practices for direct client care	C	C			
978 1 76123 128 5	HLTWHS003	R1	Maintain work health and safety			C		C
978 1 76123 132 2	HLTWHS004	R1	Manage work health and safety			E	E	

HOW TO ORDER:

Learner Guides and Assessment Support Packs:
Available to purchase from aspirelr.com.au or email sales@aspirelr.com.au

eBooks:
Our eBooks are available to purchase from myconnectshop.campion.com.au

PowerPoint slides:
Available to purchase through sales@aspirelr.com.au

*The R# relates to the Training Package version, for example R1 = Release 1, R2 = Release 2
Prices and units of competency are subject to change without notice



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