

QUALIFICATION CODE	CHC42021
QUALIFICATION TITLE	Certificate IV in Community Services
QUALIFICATION DESCRIPTION	<p>This qualification reflects the role of community service workers who deliver and support person-centred services to individuals and groups. Workers may provide support, advocacy or interventions to individual persons, groups or communities across a range of services.</p> <p>At this level, workers may be autonomous with limited responsibility within established parameters and may be engaged in management. Work may take place in a range of community service, case work or case management contexts.</p> <p>No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.</p>
ENTRY REQUIREMENTS	There are no entry requirements for this qualification.

PACKAGING RULES	<p>15 units must be completed:</p> <ul style="list-style-type: none"> ■ 6 core units ■ 9 elective units, consisting of: <ul style="list-style-type: none"> ○ at least 7 units from the electives listed below ○ up to 2 units from the list below or any current endorsed Training Package or accredited course. <p>All electives chosen must contribute to a valid, industry-supported vocational outcome.</p>
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CORE UNITS	<p>CHCADV001 Facilitate the interests and rights of clients</p> <p>CHCCOM002 Use communication to build relationships</p> <p>CHCDIV001 Work with diverse people</p> <p>CHCLEG001 Work legally and ethically</p> <p>CHCPRP001 Develop and maintain networks and collaborative partnerships</p> <p>HLTWHS003 Maintain work health and safety</p>
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ELECTIVE UNITS	<p>CHCADV002 Provide advocacy and representation services</p> <p>CHCADV003 Represent clients in court</p> <p>CHCAGE001 Facilitate the empowerment of older people (*note this unit is currently under review)</p> <p>CHCAOD001 Work in an alcohol and other drugs context</p> <p>CHCAOD003 Provide needle and syringe services</p> <p>CHCAOD005 Provide alcohol and/or other drugs withdrawal services</p> <p>CHCCCS001 Address the needs of people with chronic disease</p> <p>CHCCCS003 Increase the safety of individuals at risk of suicide</p> <p>CHCCCS004 Assess co-existing needs</p> <p>CHCCCS006 Facilitate individual service planning and delivery</p> <p>CHCCCS008 Develop strategies to address unmet needs</p> <p>CHCCCS009 Facilitate responsible behaviour</p> <p>CHCCCS010 Maintain high standard of service</p> <p>CHCCCS014 Provide brief interventions</p> <p>CHCCCS015 Provide individualised support (*note this unit is currently under review)</p> <p>CHCCCS017 Provide loss and grief support</p>
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- CHCCCS018 Provide suicide bereavement support
- CHCCCS019 Recognise and respond to crisis situations
- CHCCCS020 Respond effectively to behaviours of concern
- CHCCCS021 Respond to suspected abuse (*note this unit is currently under review)
- CHCCCS027 Visit client residence
- CHCCCS028 Provide client-centred support to people in crisis
- CHCCCS030 Determine and respond to carer needs
- CHCCDE003 Work within a community development framework
- CHCCDE004 Implement participation and engagement strategies
- CHCCDE005 Develop and support relevant community resources
- CHCCDE006 Work to empower Aboriginal and/or Torres Strait Islander communities
- CHCCDE007 Develop and provide community projects
- CHCCOM001 Provide first point of contact
- CHCCSM001 Facilitate goal directed planning
- CHCCSM002 Implement case management practice
- CHCCSM005 Facilitate and review case management
- CHCDEV001 Confirm client developmental status
- CHCDFV001 Recognise and respond appropriately to domestic and family violence
- CHCDFV004 Provide domestic and family violence support in Aboriginal and Torres Strait Islander communities
- CHCDFV005 Provide domestic and family violence support in non-English speaking background communities
- CHCDIS001 Contribute to ongoing skills development using a strengths-based approach (*note this unit is currently under review)
- CHCDIS004 Communicate using augmentative and alternative communication strategies (*note this unit is currently under review)
- CHCDIS007 Facilitate the empowerment of people with disability (*note this unit is currently under review)

- CHCDIS008 Facilitate community participation and social inclusion (*note this unit is currently under review)
- CHCDIS010 Provide person centred services to people with disability with complex needs (*note this unit is currently under review)
- CHCDIV002 Promote Aboriginal and/or Torres Strait Islander cultural safety
- CHCEDU003 Provide sexual and reproductive health information to clients
- CHCEDU005 Work with clients to identify financial literacy education needs
- CHCEDU006 Improve client's fundamental financial literacy skills
- CHCEDU007 Provide group education on consumer credit and debt
- CHCEDU009 Provide parenting, health and well-being education
- CHCEDU010 Prepare and evaluate relationship education programs
- CHCEDU011 Work with parents or carers of very young children
- CHCEDU012 Facilitate couple processes in group work
- CHCFAM001 Operate in a family law environment
- CHCFAM003 Support people to improve relationships
- CHCFAM004 Facilitate changeovers
- CHCFAM005 Facilitate and monitor contact
- CHCFAM006 Assist families to self-manage contact
- CHCFAM009 Facilitate family intervention strategies
- CHCFAM010 Provide intervention support to families
- CHCGMB001 Assess the needs of clients with problem gambling issues
- CHCGRP002 Plan and conduct group activities
- CHCGRP003 Plan, facilitate and review psycho-educational groups
- CHCGRP004 Deliver structured programs
- CHCINM002 Meet community information needs
- CHCLEG002 Interpret legal information
- CHCLLN001 Respond to client language, literacy and numeracy needs
- CHCMED001 Prepare for mediation

CHCMED002 Facilitate mediation

CHCMED003 Consolidate and conclude mediation

CHCMGT005 Facilitate workplace debriefing and support processes

CHCMGT006 Coordinate client directed services

CHCMHS001 Work with people with mental health issues

CHCMHS003 Provide recovery oriented mental health services

CHCMHS011 Assess and promote social, emotional and physical wellbeing

CHCPAL001 Deliver care services using a palliative approach (*note this unit is currently under review)

CHCPAL002 Plan for and provide care services using a palliative approach (*note this unit is currently under review)

CHCPAS001 Plan for the provision of pastoral and spiritual care

CHCPAS002 Provide pastoral and spiritual care

CHCPOL001 Contribute to the review and development of policies

CHCPRP003 Reflect on and improve own professional practice

CHCPRP005 Engage with health professionals and the health system

CHCPRT001 Identify and respond to children and young people at risk

CHCPRT002 Support the rights and safety of children and young people

CHCPRT003 Work collaboratively to maintain an environment safe for children and young people

CHCSET001 Work with forced migrants

CHCSET002 Undertake bicultural work with forced migrants in Australia

CHCSOH013 Work with people experiencing or at risk of homelessness

CHCSOH014 Manage and maintain tenancy agreements and services

CHCSOH021 Work with clients within the social housing system

CHCVOL002 Lead volunteer teams

CHCVOL003 Recruit, induct and support volunteers

CHCVOL004 Manage volunteer workforce development

CHCYTH001 Engage respectfully with young people

	<p>CHCYTH002 Work effectively with young people in the youth work context</p> <p>CHCYTH003 Support young people to create opportunities in their lives</p> <p>HLTAID011 Provide First Aid</p> <p>HLTWHS006 Manage personal stressors in the work environment</p>
QUALIFICATION MAPPING INFORMATION	No equivalent qualification.
LINKS	Companion Volume Implementation Guide